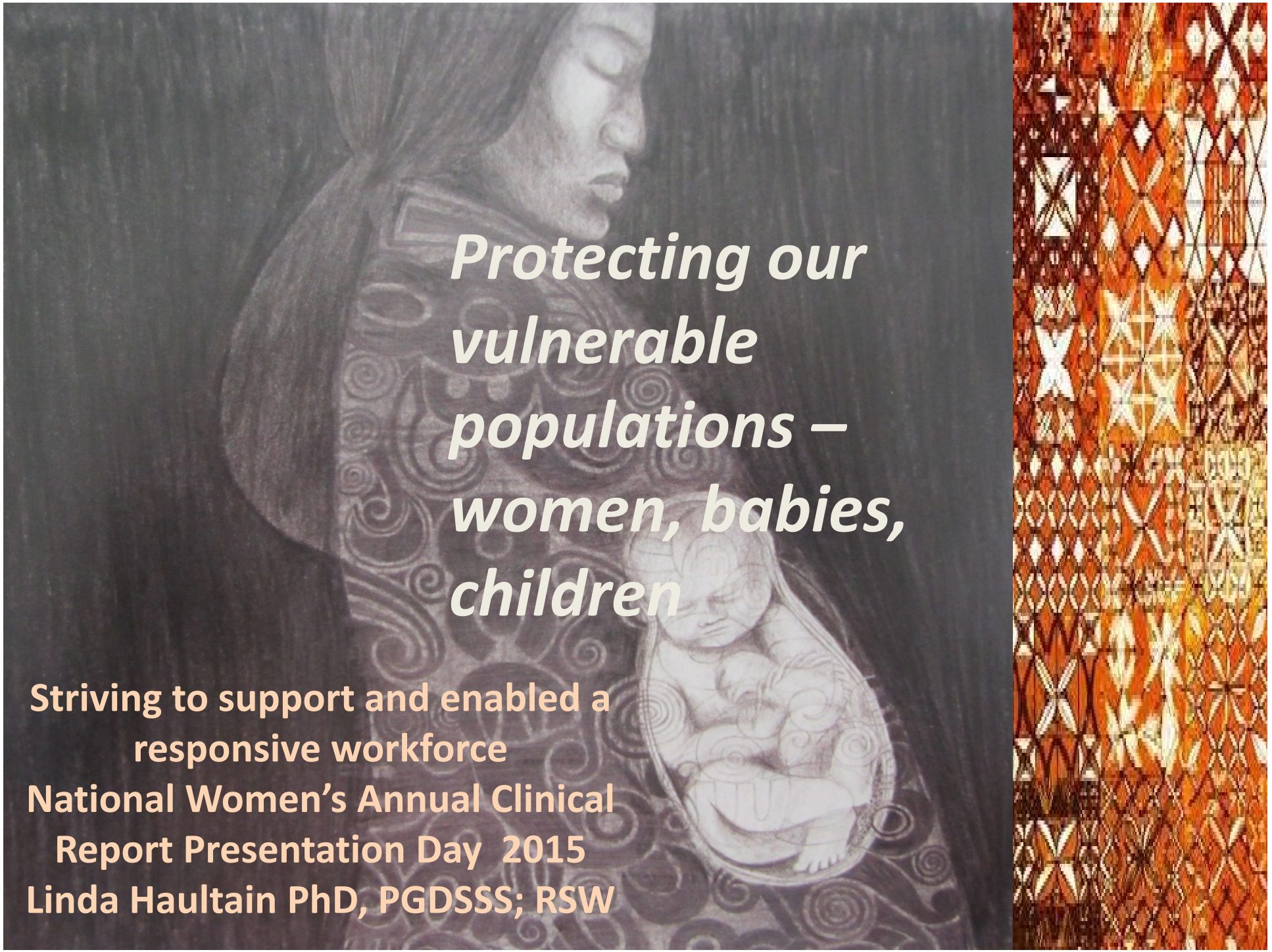


Protecting our vulnerable populations – women, babies, children

Striving to support and enabled a responsive workforce
National Women's Annual Clinical Report Presentation Day 2015

Linda Haultain PhD, PGDSSS; RSW

Vulnerability

The current landscape – what is informing me?

- Experience and knowledge
- Vulnerable Children's Act
- Children's Action Plan
- In pursuit of excellence National Women's Health
- ADHB child protection and family violence policy and data
- Professional standards

Rise in number of homeless pregnant women

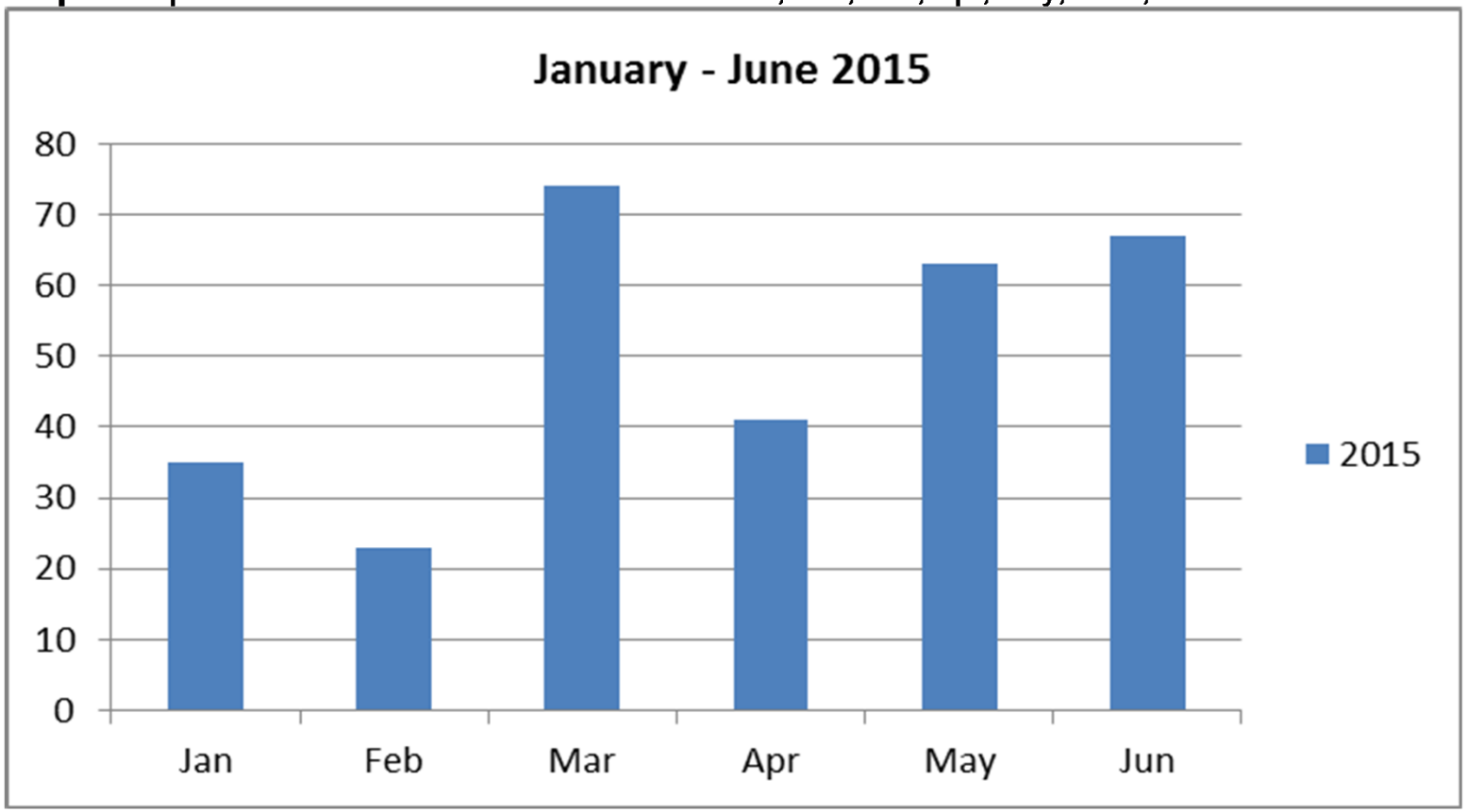
Social workers and volunteers in Auckland say more and more homeless pregnant women are asking for help - some with nowhere to live just weeks before they are due to give birth
http://www.radionz.co.nz/news/national/281873/rise-in-number-of-homeless-pregnant-women

'Mould is killing my children'

An Auckland mother says the mould in her state house is killing her children, one of whom now has holes in his lungs, and has suffered strokes
http://www.radionz.co.nz/news/regional/281980/%27mould-is-killing-my-children%27

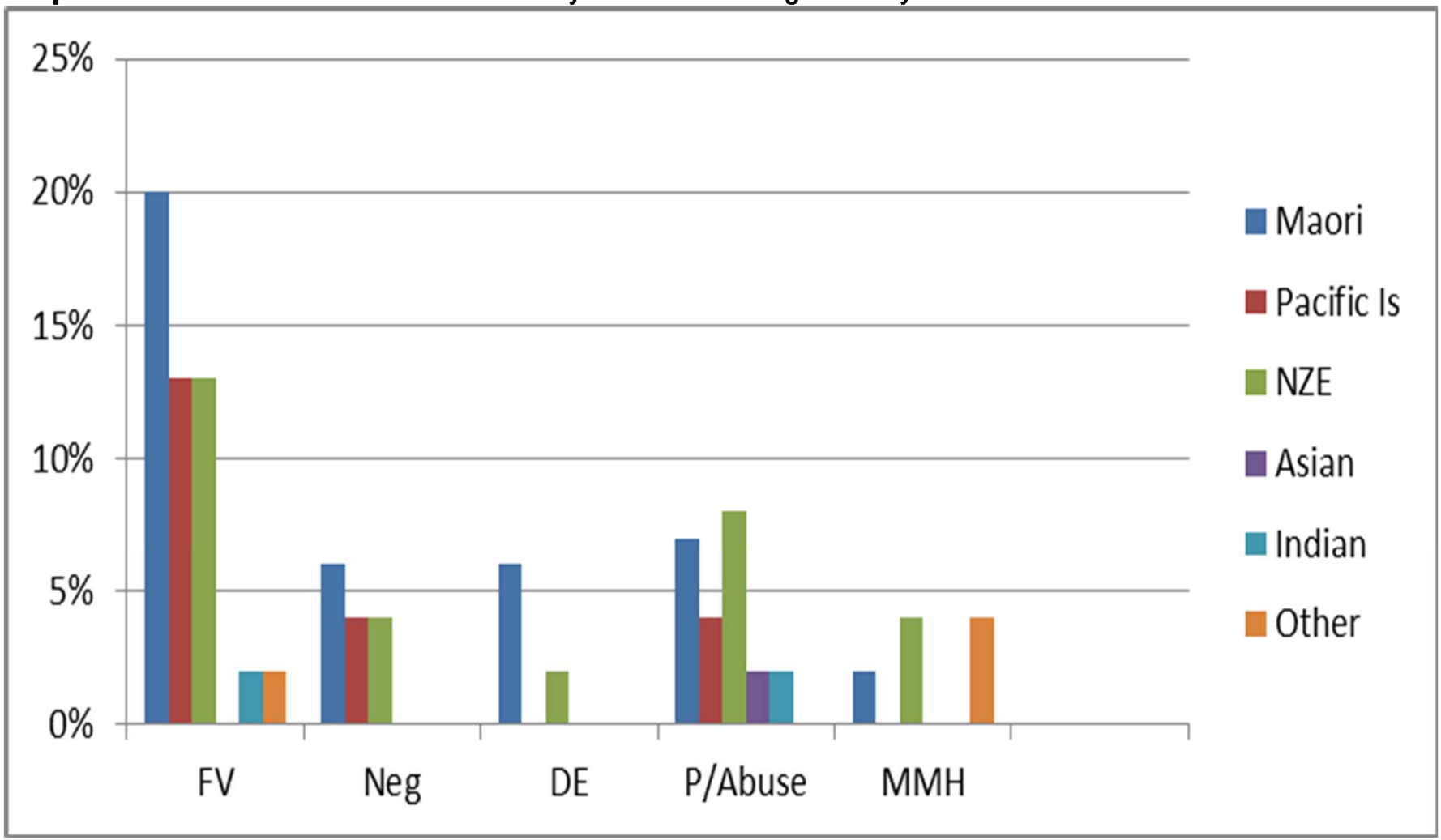
Reports of concern to CYF

Graph 1 Reports of Concern to CYF from ADHB for: Jan, Feb, Mar, Apr, May, June, 2015 n = 303



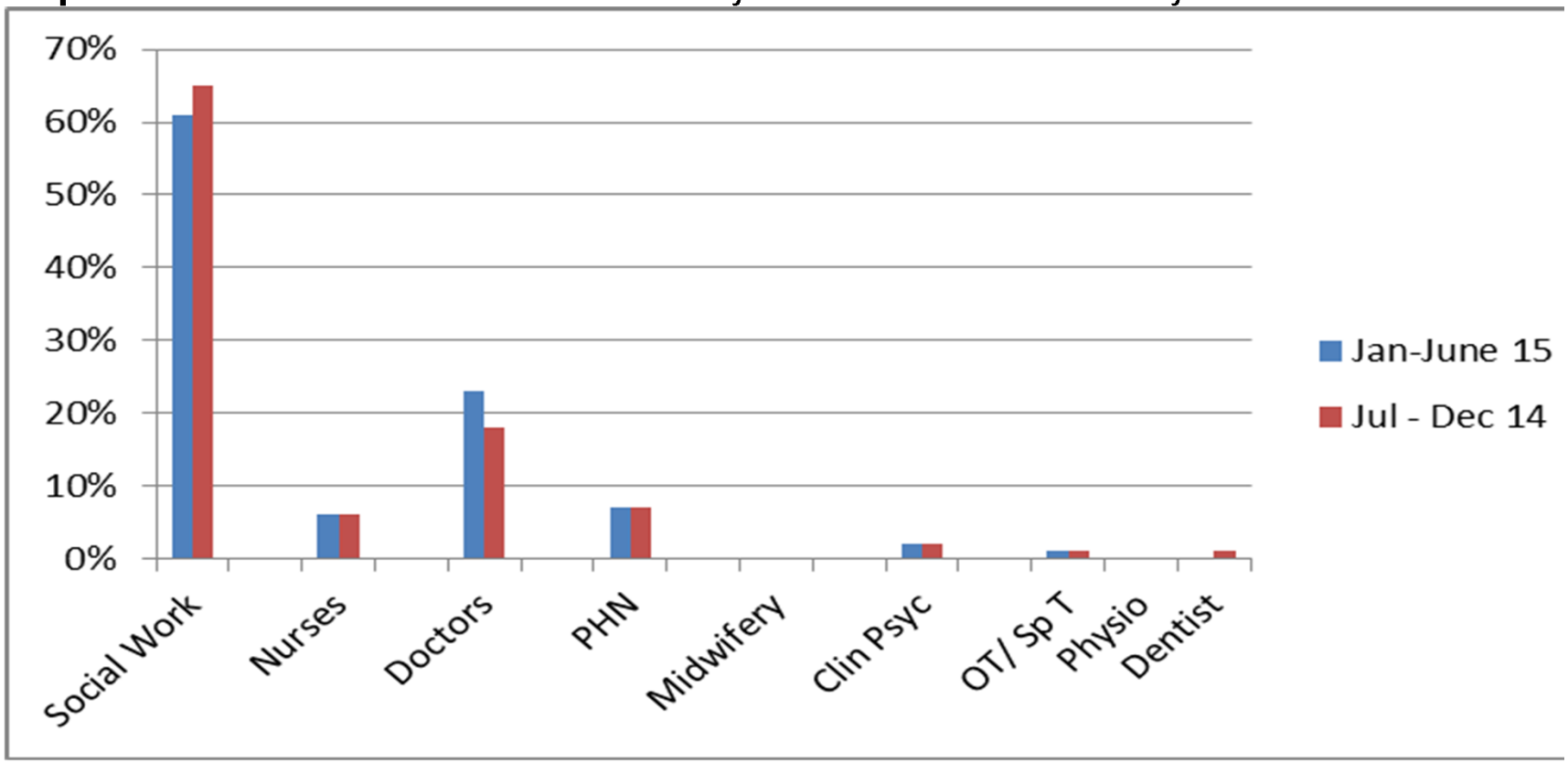
Reasons and ethnicity data 0-2

Graph 6: Reasons for ROC to CYF for 0 – 2 year olds including Ethnicity for Jan – June 2015 n= 86



Referrer details – ROC to CYF

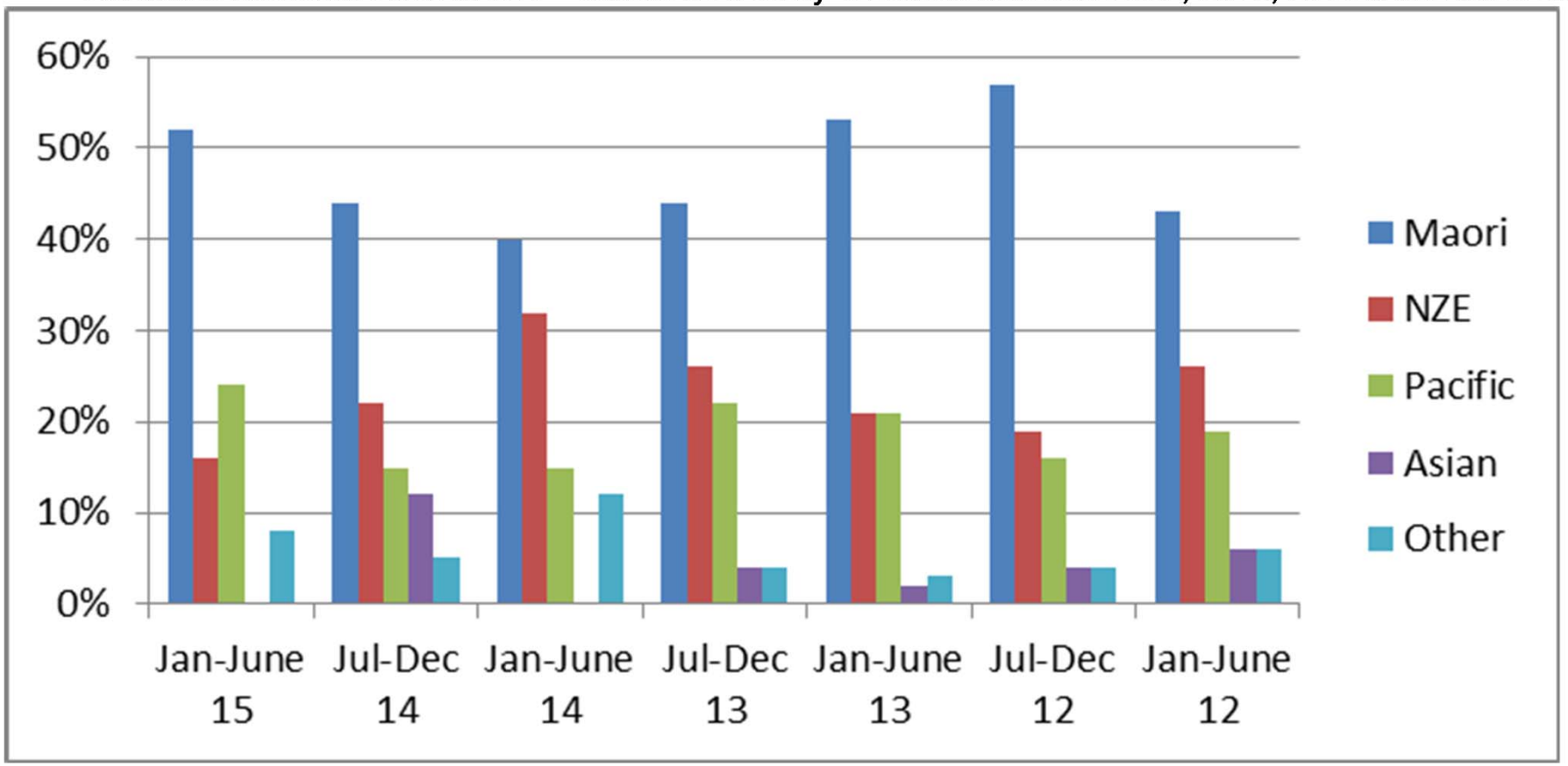
Graph 11 ADHB ROC to CYF referrer details for July – December 2014 and January – June 2015



Antenatal ROC, including ethnicity data

Graph 10

Recorded Antenatal ROC to CYF - Mother's Ethnicity 42 month overview 2012, 2013, 2014 & Jan-June 2015



April data – family violence screening

Ward	Date of Audit	Number of Patient Stickers	Number Screened		Number of Positives		Attempts to screen documented
WAU	April 15	100	4	4%	0	-	
Comm MW	April 15	40	22	55%	0	-	15
Ward 97	April 15	40	32	80%	0	-	
Tamaki	April 15	40	9	22.5%	0	-	
Ward 96/98	April 15	40	27	67.5%	0	-	
Medical HRC	April 15	40	15	37.5%	0	-	
Diabetic Clinic	April 15	40	13	32.5%	0	-	
TOTALS (exc WAU)		340	122	**Av= 49%**	0		

May-June data family violence screening

Ward	Date of Audit	Number of Patient Stickers	Number Screened		Number of Positives		Attempts to screen documented
WAU	Jun 15	54	0	0%	0		
Comm MW	Jun 15	34	25	73.5%	0		
Ward 97	Jun 15	40	19	47.5%	0		
Tamaki	Jun 15	38	8	20%	0		
Ward 96	Jun 15	36	15	37.5%	1	2.5%	
Ward 98	Jun 15	40	19	47.5%	0		
Medical HRC	Jun 15	40	22	55%	0		
Diabetic Clinic	Jun 15	40	11	27.5%	0		
TOTALS (exc WAU)				**Av= 44%**	1		

Our vision

Excellent Women's Health through Empowerment and Partnership

Our mission: To deliver gold standard maternity and gynaecological care based upon 8 principles:

- Women-centered and empowered care
- Evidence-based practice
- Education and training
- Partnership with other healthcare providers
- Engaged staff
- Governance and Leadership
- Efficiency
- Innovation

Our goals

We have five goals: We will

1. Deliver the **best possible outcomes** for women and their families
2. Provide demonstrably **safe care**
3. Continually improve the **quality of care** we provide
4. Value, support and hold our **workforce to account**
5. Take care of our resources and **become sustainable**

Key messages

- There is an urgent need to do better for vulnerable populations, including infants and children
- Child protection and family violence are everybody's responsibility – we all have a part to play
- Cultural competence and engaging *with* women, family, whanau and children is critical
- Relationship based practice is key
- Sharing information and working together enables a whole of picture analysis and plan

What does this require of us as leaders?

Willingness to;

- Create an environment in which excellence *can* flourish
- Develop pathways, systems and processes that reflect our expectations and intentions *in practice*
- Empower, develop and support our workforce's capacity to act
- Hold our workforce to account having established clear expectations

What does it require from health practitioners

To develop our capacity to;

- Identify and respond to vulnerability
- Develop advanced cultural competence
- Develop effective partnerships with women, families and whanau when we are addressing the hard stuff
- Keep an eye on judgement
- Develop and maintain effective multidisciplinary and multiagency partnerships
- Know our limitations and get support

What can get in the way?

- We are all very busy, it is easy to just think of this as ‘just one more thing’ I have to do today
- It is not the first thing we think of
- We think clinically, not socially
- The consequences of asking the questions can be scary
- Staff need reminding, help and support in the area of family violence routine inquiry

Leadership…keeping your eye on it

- Reminding, nagging, white board, making it visible, MOS board
- Provide support
- Look for patterns, ask yourself who is in my ward, why are they in my ward?
- Be willing to ask, be open to the answers
- Be aware of work pressure and the possible fear associated with the consequences of asking the questions

What *thinking* supports proactive leadership?

- Because it *is* important
- The media reminds us and shows us that women die as a result of family violence
- I see it, I see the impact of it on women and children
- Knowing that if something is discovered, Health Social Workers are available to help, I trust them

Where to from here?

- Patient pathways to support Wahine Ora are under development
- Women's Health project to support increased family violence routine inquiry
- Recent appointment of a full-time Health Shine Advocate
- Routine inquiry (family violence screening) on all MOS boards
- Women's Health leadership team focus on the development of increased cultural competence
- Increase focus on quality as well as quantity of routine inquiry
- Multiple increased foci on governance, learning from errors, quality improvement

references

- Children's Action Plan, October 2012
- Koziol-McLain et al (2004) Prevalence of intimate partner violence among women presenting to an urban adult and paediatric emergency care department. New Zealand Medical Journal Vol 117 No 1206 ISSN 1175 8716
- Moewaka Barnes, H et al (2013) Hapu Ora: Wellbeing in the early stages of life